

A note from our CEO to the patient communities we serve.

Over the past several weeks, we have been heartened by the mobilization of countries worldwide who have come together in a global public health campaign to fight the spread of COVID-19. Unfortunately, the virus has already taken an enormous toll on too many families and our hearts go out to those who have been affected by this global pandemic.

We understand that managing a medical or health condition can make an already stressful situation feel even worse. Uncertainty about having adequate access to medicine, support and services is a primary concern.

I want to personally assure you that our highest concern is the safety and welfare of the patients and caregivers we serve as well as the healthcare professionals who are on the front lines providing critical care to those in need. We will continue to ensure continued, uninterrupted patient access to our medicines, support and services to our best ability. Otsuka has robust business continuity plans in place across our manufacturing and supply chain network.

As we collectively manage this unprecedented global event, I encourage you to remain in close contact with your physicians and healthcare team regarding regular appointments and treatment management plans. If you are participating in a clinical trial with one of our medicines, please continue to follow the study directions that you were provided.

If you have questions or concerns about any of Otsuka's products or services, please contact (800) 562-3974

In the meantime, please look after yourself and your family as we navigate this dynamic issue together. Let's strive to continue to follow the critical safety advice offered by public health experts to maintain the safety and wellbeing of everyone.

Sincerely Yours,



KABIR NATH

President & CEO, North America Pharmaceutical Business
Otsuka America Pharmaceutical, Inc.

