Twitter Feed
Community Guidelines

Welcome to the @OtsukaUS Twitter feed.

We’re excited to hear from you, and look forward to discussing a variety of topics. However, we’d like to remind you that healthcare is a regulated industry and, as such, we can’t engage in discussions about our products – or the products of other companies. With this in mind, we may not be able to respond to @mentions or replies that:

- Mention products
- Include profanity, defamatory or abusive comments
- Offer health or medical advice
- Are spam or are soliciting business
- Violate Twitter’s platform rules

Please keep in mind that this Twitter handle is intended for U.S. residents only.

Also, please note that Twitter accounts that @OtsukaUS follows, or are followed by, are not an indication of an endorsement by Otsuka feeds or the content they produce. With this in mind, comments made on third party feeds that @OtsukaUS follows do not necessarily represent the opinion of Otsuka America Pharmaceutical Inc., or Otsuka Pharmaceutical Development & Commercialization, Inc.

Medical Side Effects or Adverse Events

If you believe you have experienced any medical side effects or reactions from an Otsuka product, you should consult your physician, pharmacist or other healthcare professional immediately. If you wish to report an adverse event associated with any of our products, please call us at 1-800-438-9927.

Privacy

In case of an adverse event or product issue, we will need to store and use identifying information about you, such as your name, location, health-related information in accordance with all applicable laws. This information is required to be submitted to the Otsuka medical safety department, and reported to all relevant regulatory authorities.